

2023 - 2024 ANNUAL REPORT



Compassion in Action, Community at Heart

SERVING OUR COMMUNITY



Robin Rosenau



Debbie Zoller

Dear Friends:

Jewish Family Service of the Lehigh Valley, guided by Jewish values, helps individuals and families live healthier and more stable lives. This past year, JFS's Community Food Pantry met an astounding 36% increase in requests for food. To address the needs of older adults who experience social isolation, JFS piloted a games program at Jay's Local Café and an art therapy program for older adults, in partnership with Cedar Crest College's Department of Art Therapy. JFS secured a grant that enabled us to work with the Center for Independent Living (CIL) through the Adaptations Program, a socialization group for adults in their 20's and 30's with disabilities. Additionally, JFS and the CIL received a Pennsylvania Advocacy Developmental Disability Grant to fund a Supported Decision Making program. JFS's 83 dedicated volunteers spent over 2,250 hours this year assisting with these and several other initiatives, including delivering Mazel Meals, stocking food bank shelves, and serving as volunteer drivers for older adults needing transportation to medical appointments or the grocery store.

Our world changed on October 7th with the horrific attack in Israel. As we learned of the atrocities, witnessed international responses, and saw an exponential increase in antisemitic threats, many members of our community felt vulnerable. JFS quickly responded to our community's needs, with professional staff helping community members work through some of their fears and anguish. We quickly reached out to the other major Jewish organizations in our community, setting up forums for staff to talk through what had occurred, share their feelings, and realize they are not alone. JFS shared resources that could help those who were struggling with their feelings about the situation in Israel and Gaza. Partnering with the Jewish Federation and JCC, we provided trauma-informed care programs facilitated by members of our JFS Clinical Committee and staff social workers. JFS upgraded the security of our facility, improving lighting, windows, and security cameras. With the assistance of Tim Brooks from Jewish Federation and the Secure Community Network, we also updated our emergency plan.

We are deeply grateful to our staff, volunteers, and community. With your support, we were able to quickly respond to the immediate needs post October 7th and at the same time provide the ongoing services our community has come to rely upon. Our agency vision is that no one in our community should suffer hunger, isolation, abandonment, emotional or physical distress, or lack of community support and caring. May JFS continue to serve our community and work toward this goal!

Robin a. Rosenau Deblue S. Zeller

Robin Rosenau President

Debbie Zoller
Executive Director

2023-2024 PROGRAM IMPACT



Individuals served by the Community Food Pantry in **293** households.



Rides completed through GoGo Grandparent and ShareCare programs totalling **2670** miles.



Visits to older adults in long-term residences by the Outreach Coordinator.



Prepared meals delivered to older adults across the Lehigh Valley.



Hours of professional counseling, totaling **721** appointments.



THANK YOU TO OUR PARTNERS!











CORE SERVICES



THE COMMUNITY FOOD PANTRY

The JFS Community Food Pantry serves households experiencing food insecurity using a choice model that provides food and personal care items. The food pantry is open to individuals and families living in the 18104 zip code as well as Jewish community members in the Lehigh Valley by appointment.



OLDER ADULT SERVICES

Case management services are offered to clients over the age of 65 living in Lehigh and Northampton counties. A licensed social worker collaborates with clients, families, and caregivers to develop care plans that connect them to resources, programs, and services which will enhance their quality of life.

COUNSELING

Licensed clinical social workers provide a full range of counseling services to individuals, couples, families and groups of all religions and backgrounds. Clients develop strategies to cope with change, loss or the stresses of everyday life through a strength-based model. Medicare and insurance are accepted and a sliding fee schedule is available for uninsured clients.



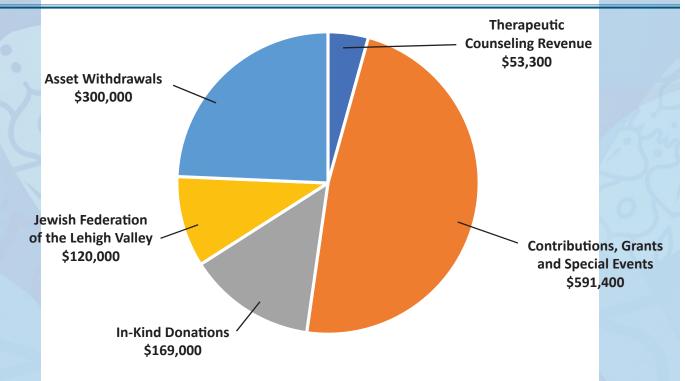
ACCESSIBILITY & INCLUSION

The needs of individuals and families whose lives are impacted by intellectual, developmental, and physical challenges are addressed through assessments and strength based treatment plans that foster greater self-reliance and independence. In addition, JFS offers psychoeducational support groups for parents, individuals with disabilities and their family members.

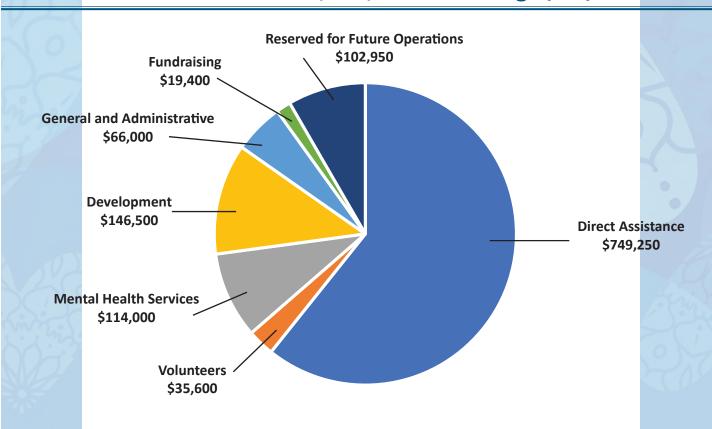


FINANCIALS

Funds Received: \$1,233,700 FY Ending 6/30/24



Funds Disbursed: \$1,233,700 FY Ending 6/30/24



BOARD, STAFF, & VOLUNTEERS

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VOLUNTEERS

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Jewish Family Service is a proud LIFE & LEGACY partner. Thank you to all of the members of our L'Chaim Society, who have already joined the effort in assuring Jewish tomorrows with JFS, the Lehigh Valley Jewish Foundation and LIFE & LEGACY, a program of the Harold Grinspoon Foundation.

Leonard Abrams Rony Ackerman Tama Lee Barsky Sheila Berg **Ross Born Wendy Born Emily Charlap** Nancy & Daniel Cohen **Edwin Davis Rabbi Melody Davis** Glenn Ehrich Jan Ehrich **David Eiskowitz** Ellyn Elstein **Iris Epstein Elizabeth Fear** Eileen Fischmann Roberto Fischmann **Amy Fisher** Fran & Jay Fisher **Peter Fisher Emily & Brian Ford Lora & Stanley Geftic** Patricia & Gary Glascom **Shirley Gross Charitable**

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